



reality augmented™

supponor.com

Your Personal Data

What we have collected

Supponor Holding Limited, including subsidiaries, (we / us / Supponor) will be what's known as the 'Data Controller' of the personal data you will provide to us for this request. We have collected First name, Last name, Email address and Phone number if provided.

Why we need it and what we do with it

We need to know your basic personal data for us to process this request on your behalf. If you fail to provide this data, we may not be able to process this request accordingly. Supponor has determined the lawful basis for processing this data as legitimate interest to enable us to respond to your enquiry. We will not collect any personal data from you that we do not need in order to fulfil your request.

All the personal data is processed by our staff in the UK. However, for the purposes of IT hosting and maintenance, this information is located on servers within the European Union and hosted by Microsoft Corporation. Supponor may also share your data with legal and regulatory bodies if required to do so by law.

The information collected is never used for automated decision-making, including profiling.

How long we keep it

This data will be retained on our servers indefinitely for the purposes as identified above, after which time it will be destroyed. At no time will your data be used for marketing purposes unless explicit consent has been given.

What are your rights

In accordance with the General Data Protection Regulation 2016, you have a number of rights which can be found at [Data Subject Rights](#). If you wish to raise a complaint on how we have handled your personal data, you can contact us to investigate the matter. If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law, you can raise a complaint with the [Information Commissioner's Office](#).

How can you contact us

You can contact us at privacy@supponor.com